

LEONORA FRASCA VOLTMER
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August 15, 2021

To Whom It May Concern:

I am writing to recommend Leticia Membreno for employment as a home health aide. We had the good fortune to have Leticia referred to us by another care giver more than five years ago to take care of our elderly aunt. My aunt was 82 years old at the time and was not always an easy person to deal with. She resented having to have "people" in her home while understanding she needed assistance with the activities of daily living.

Leticia was understanding with my aunt and very patient. It was clear her prior experience served her well in handling my aunt. Leticia was kind and gentle and knew how to speak to my aunt in a calm and reassuring manner. Over time, she was able to engage my aunt in diversional activities that my aunt used to enjoy doing, like cooking and sewing. My aunt had many health issues and we grew to rely on Leticia's abilities to assess my aunt's moods and conditions and make an informed decision about what action to take.

It did not take long for us to realize what a treasure Leticia was. She was conscientious and so flexible with her time, filling in whenever we needed her to cover shifts for part time aides. Leticia took my aunt shopping and to doctor appointments as needed. She cooked for my aunt, did her laundry and performed light housekeeping. She was willing to do anything she could to help us in the tasks we had to oversee for my aunt as well.

My aunt had several hospital stays in the last five years for spontaneous fractures or for other medical conditions and Leticia was by her side, staying with her at the hospital and then spending days with her at the rehabilitation center while she received therapy. The staff there came to appreciate and welcome her presence as well!! We entrusted Leticia with my aunt's care until her death in January of this year.

Leticia is a most reliable, dedicated and valuable employee who became our dear friend. We highly recommend her for any position in home health care. She was indispensable for us and made the last years of my aunt's life as enjoyable, comfortable and pleasant as they could have been. Please feel free to contact me with any questions you may have.

Sincerely,

August 5, 2023

Dana L. Wolf, LCSW, MSW, MS
405 West 23rd Street, Apt. 16A
New York, NY 10011
Email: danaLwolf@gmail.com
Cell: (917)837-0970

Re: Reference for Leticia Membreno

To Whom It May Concern:

I am writing this letter on behalf of Leticia Membreno.

Ms. Membreno is an exceptionally gifted caregiver who took care of my mother with love and compassion starting in February 2021. My mother, Sheila, suffered from memory loss and dementia as well as severe chronic pain that posed a lot of challenges. Ms. Membreno started working with my mother when she was in a skilled nursing facility recovering from hip replacement surgery. Ms. Membreno learned a lot from the physical therapist and was able to continue doing exercises with Sheila once we left the facility contributing to a full, and somewhat extraordinary, recovery from a difficult surgery.

From my perspective as a Clinical Social Worker Ms. Membreno's approach embodies the essence of person-centered care which is critical for people affected by dementia and people affected by chronic pain. Ms. Membreno is detail oriented and has the skills and experience to handle many medical needs. She also works, as she says, "from her heart" and always said 'the patient comes first'. Ms. Membreno took the time to get to know my mother slowly. She is soft spoken, exercised patience and treated Sheila with respect creating a safe space for Sheila to get to know and trust her. Ms. Membreno has the experience to know how to offer assistance in a way that is non-judgmental and allowed my mother to make choices making it easy for her to accept help without feeling helpless.

In a very short time Ms. Membreno was able to encourage Sheila to take her medications, bathe and get dressed in a way

that seemed effortless. Aides often asked "What is your secret? How do you get her to cooperate?" Ms. Membreno would answer "I listen to her and go at her pace and respect that when she says 'no' I need to wait until she is ready". Although this approach seems practical and relatively simple it requires a level of empathy and patience that many people do not have.

Ms. Membreno exercised the same care and kindness towards me as a family member. She partnered with me on decisions around what was in my mother's best interest and taught me a great deal about how to approach my mother with compassion and patience when it was hard for her to communicate her needs directly. Ms. Membreno focused on Sheila's care needs and always made an effort to create a peaceful environment where I could visit my mother and enjoy time with her in the role of daughter which was precious to me.

When others wanted to push Sheila to do activities that were beyond her cognitive ability Ms. Membreno would spend hours one-on-one engaging in activities that my mother enjoyed including talking about their families, enjoying meals, arranging flowers, putting on makeup, listening to music, reading books and taking walks in the garden.

There were times when I relied on Ms. Membreno to help take Sheila to doctor appointments and on several occasions she had to take Sheila to the hospital before I was able to join them. When Ms. Membreno was with Sheila I always knew my mother was in good hands. I appreciated that Ms. Membreno was confident and directive regarding issues pertaining to my mother's care and emotional needs, yet she also used good judgment and knew when to ask questions and when to ask for guidance.

Ms. Membreno is one of the most honorable and hardworking women I've ever known. She does not give up or lose her patience when situations are challenging. We worked side by side taking care of my mother throughout the pandemic with continuous Covid outbreaks at facilities, lockdowns, dizzying labor shortages and changing Covid protocols. Ms. Membreno served as the lead caregiver on Sheila's team and she always went the extra mile to make sure my mother was safe and that we had backup coverage. Ms. Membreno treated Sheila with love and kindness as if she was her own mother.

I recommend Ms. Membreno without reservation. I believe that anyone she works with will be treated with dignity and will receive the highest level of care.

I can be reached by phone or email if you have any additional questions.

Kind regards,

A handwritten signature in black ink, appearing to read "Dana L. Wolf". The signature is written in a cursive, flowing style with a large initial "D" and a stylized "W".

Dana L. Wolf, LCSW, MSW, MS

February 21, 2024

**LETTER OF RECOMMENDATION FOR GEORGE
MEMBRENO**

To Whom It May Concern:

I have known George since 2023 and he worked for our family to take care of my 93 year old father, Seymour Roth. At first George worked with my Dad for several hours a day, and once we got to know him and saw the deep care, kindness, compassion and professionalism that he possessed, we asked him for more hours. During the last several months of my father's life, George worked (with his wife Leticia) to watch and care for my father 24/7. My father loved George as much as George cared for him. He made my dad laugh and they developed a unique and wonderful friendship.

George is not only kind and caring, but he is also skilled and adept at taking care of the elderly. My father had swallowing issues, and George made special thickened drinks for him. He also cooked and cleaned for him. My father had wound care issues, and George dressed his wounds. He only wanted George to take him to the bathroom and shower him.

In short, I would highly recommend George Membreno to any family that is looking for a kind, skilled, proactive, and compassionate partner to take care of their loved one. We trusted George with my father, who we all adored, and if we had the opportunity – we would choose George all over again.

If you have any more questions, I am happy to speak on the phone. 646.639.4016

Michael Roth
Irvington, NY

Eva Rotfeld
32 Blackberry Drive
Stamford, CT 06903
Cell: 914-826-0288/ email: evarotfeld@gmail.com

November 1, 2025

To Whom It May Concern

Subject: Letter of Recommendation for Leticia Membreno

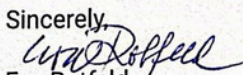
I am writing to highly recommend **Leticia Membreno** for any position requiring exceptional compassion and professional caregiving skills. Leticia provided care for my aunt, Judy Finger, for many years and also during her final weeks when my aunt was in hospice care.

During this incredibly sensitive and challenging period, Leticia was an invaluable presence. She demonstrated a profound sense of empathy and patience, ensuring my aunt's comfort and dignity were prioritized at all times. Besides assisting with personal hygiene, monitoring vital signs, and offering compassionate companionship, Leticia was the connection between the nursing home medical team and the hospice nurse. Without the great effort and medical knowledge of Leticia, my aunt would most likely have spent her last days in pain and discomfort, as there was a great lack of commitment on the part of nursing home healthcare workers.

Beyond the technical requirements of the role, Leticia excelled in their ability to connect with my aunt and our family. She communicated clearly, promptly reported any changes in condition, and handled difficult conversations with professionalism and gentle sensitivity. The level of dedication she displayed—often going above and beyond to provide emotional support—is truly rare.

I wholeheartedly recommend Leticia Membreno. She is a dedicated, highly skilled, and deeply compassionate professional. Any family or organization would be fortunate to have her on its team.

Please do not hesitate to contact me if you require any additional information.

Sincerely,

Eva Rotfeld

September 4, 2025

To Whom It May Concern,

I have had the pleasure of knowing Leticia Membreno while she provided outstanding care to my family member. Leticia worked as a personal care assistant and aide to my uncle in his assisted living residence. Leticia is a kind, compassionate and a skilled personal care assistant. My uncle was able to remain in his home as a direct result of Leticia's exceptional care.

Leticia went above and beyond to care for my uncle. She is attentive, thorough and her attention to detail is extraordinary. My uncle was in hospice and Leticia recognized his needs and went above and beyond to not only meet his needs, but to provide an unparalleled level of comfort and care. She arrived at every shift early and was thoroughly prepared.

Leticia encouraged and supported my uncle with daily personal care tasks. Leticia helped with housework, gathered the laundry and ensured that my uncle had daily meals and beverages. Leticia is warm, friendly and personable. Leticia also communicated with me and my family while she was caring for my uncle. She provided updates and always relayed important details about his condition to us. She was helpful and offered thoughtful suggestions and recommendations that benefitted my uncle.

Leticia is truly a special person. Upon meeting her, it is abundantly clear that she cares for her clients and their wellbeing deeply. Our family is beyond grateful for all of the care that she provided to our family member. I know that she will continue to share her gift of compassionate care with others, so that their days will be filled with dignity, comfort and companionship.

Regards,

Ashleigh McShane

Laura M. Sweig

lsweig@gmail.com

(914) 582-1150

February 1, 2026

To Whom it May Concern:

I am pleased to offer my highest recommendation for **Leticia Membreno** and her caregiving team. Leticia and her team provided full-time (24-hour) care for my elderly father during two extended periods of time.

- First, they cared for him for four months following a hospital stay, beginning when he entered a rehabilitation facility and continuing through his return to his initial assisted living setting (February through May 2023).
- Later, after we moved Dad to a new assisted living community that provided a higher level of care, he was without assistance until he was hospitalized again. Leticia and her team took care of him during a 5-week hospital stay beginning in January 2024 and remained with him full time until he passed in January 2026. During this time, he experienced three additional hospitalizations, all of which Leticia and her team navigated with exceptional skill and dedication.

Leticia provided my father with the most compassionate, professional, and attentive care I could wish for; I felt that Dad was as safe, secure, and content as he could be with her. She significantly enhanced his quality of life. Without her, my father would not have recovered from his hospital stay in January 2024.

My father's needs were significant and demanding. In addition to chronic kidney disease, he was nearly completely blind due to advanced macular degeneration, suffered from profound hearing loss, and had advancing dementia. Near the end, he also developed congestive heart failure. Despite these challenges, Leticia consistently demonstrated extraordinary competence, patience, and empathy. She truly treated my father as if he was a member of her own family.

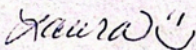
Leticia was always on point about Dad's medical needs. If she saw something, she said something. She interacted extremely well with all the staff at the assisted living facility -- from the front desk to the medical staff to the people in the dining room, as well as with hospital staff during hospitalizations. I trust her judgment so deeply that I consulted her regarding medical decisions for my father.

During her time with us, Leticia demonstrated exceptional skill in working with my father, and she did her best to maintain his dignity. Dad was always clean, shaven, and well-dressed. She anticipated his medical, physical, and personal needs, and did what she could to keep him as happy and engaged as possible given his limitations by finding individual activities for him and taking him to the assisted living events. Also, Leticia was Dad's "date" to our daughter's wedding!

Leticia possesses a rare combination of empathy, integrity, a positive attitude. She treated my father with dignity and respect.

I am confident that Leticia will bring the same level of dedication and excellent care to anyone she works with. Please feel free to contact me at the phone number or email above -- I would be happy to share more information and answer any questions.

Sincerely,



Laura Sweig

Laura M. Sweig

lsweig@gmail.com

(914) 582-1150

February 1, 2026

To Whom it May Concern:

I am pleased to offer my highest recommendation for **George Membreno**, who helped provide full-time (24-hour) care for my elderly father during two extended periods of time.

- First, for four months following a hospital stay, beginning when he entered a rehabilitation facility and continuing through his return to his initial assisted living setting (February through May 2023).
- Later, after we moved Dad to a new assisted living community that provided a higher level of care, Dad was without assistance until he was hospitalized again. George took care of him during a 5-week hospital stay beginning in January 2024 and remained with him full time until he passed in January 2026. During this time, he experienced three additional hospitalizations, all of which George navigated with exceptional skill and dedication.

George provided my father with the most compassionate, professional, and attentive care I could wish for, and he significantly enhanced his quality of life. I felt that Dad was as safe, secure, and content as he could be in George's care. Without George, I firmly believe that my father would not have recovered from his January 2024 hospitalization.

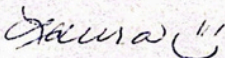
My father's needs were complex and demanding. In addition to chronic kidney disease, he was nearly completely blind due to advanced macular degeneration, suffered from profound hearing loss, and had advancing dementia. Near the end of his life, he also developed congestive heart failure. Despite these and other challenges, George consistently demonstrated exceptional competence, patience, and empathy. He truly cared about my father and treated him as if he was a member of his own family. No matter how challenging he was, George never lost his patience with Dad.

George was tuned in to Dad's medical needs and knew when to speak up if he saw something that needed attention. More than once, he alerted me that the nursing staff might not be administering the correct medications – and he was right. Everyone at the assisted living facility -- the front desk team, the medical, dining room, and recreation staff, and the other residents - knew George. He interacted seamlessly with them all and was successful at advocating for Dad whenever needed. He also interacted well with hospital staff during hospitalizations.

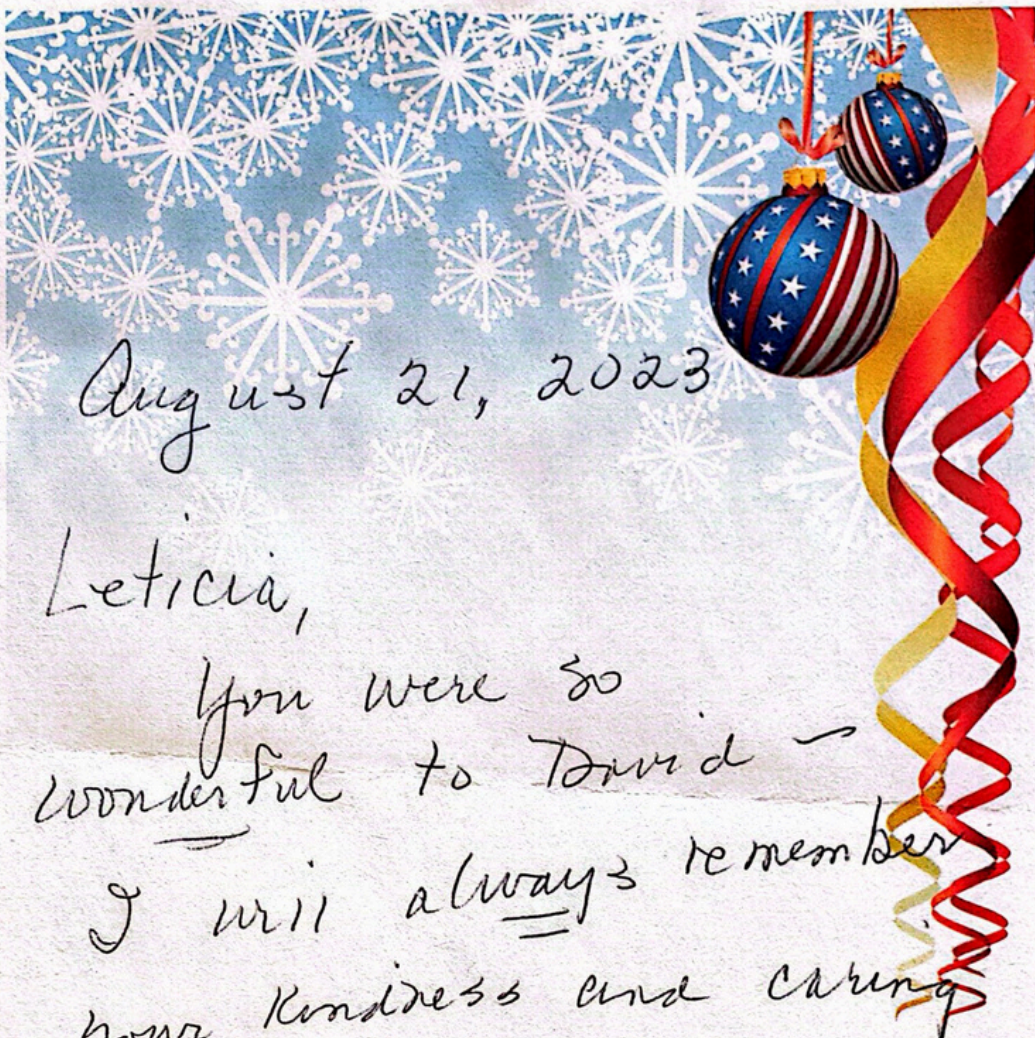
George always did his best to maintain Dad's dignity and made sure he was clean and well-dressed. He anticipated his medical, physical, and personal needs and did what he could to keep Dad as happy and engaged as possible given his limitations by finding individual activities for him and taking him to the assisted living events.

Dad used to say, "George is a good guy." I agree. I am confident that George will bring the same level of dedication and excellent care to anyone he works with. Please feel free to contact me at the phone number or email above – I would be happy to share more information and answer any questions.

Sincerely,



Laura Sweig



August 21, 2023

Leticia,

You were so
wonderful to David -

I will always remember
your kindness and caring

to him - & and
certainly your family -

Thank you & fondest wishes,

I will stay in touch. Truly,
Marcia

To Whom It May Concern:

I am writing to the court on behalf of Leticia Membreno. She is a 24/7 caregiver for my 88 year old sister who suffers from vascular dementia resulting from a severe stroke 1 1/2 years ago that left her blind and wheel-chair bound. Leticia has been employed by my sister for that time. It will be 2 years of service this coming June.

She has been exemplary. She is professional, knowledgable and takes great pride in her ability to care for my sister. She is honest and forthright and possesses a great deal of empathy for others. In the 2 years we have been together there has not been a singular incident of concern whatsoever.

I ask you to consider her statements for they are always honest and spoken with care.

Should you need to contact me my email is blbecker47@gmail.com. Thank you for your time.

Barbara Becker

MARCH 1ST 2026

TO WHOM IT MAY CONCERN

Our relationship with LETICIA MEMBRENO, began in June 20, 2024. Since that time Leticia and her team have been nothing short of indispensable. Before I tell you all the incredible things she has done with my father. Let me establish the one major factor she has provided. The belief that my family and especially my father has in her. She has given him a belief in life. The strength and courage that life is worth living and living well.

When my father arrived in June it was after a 5 week stay at Phelps Hospital. He normally weighs about 165 lbs. He was 130. His balance was terrible, could hardly walk. Difficulty breathing and maintaining a sufficient blood oxygen level.

In 3 months, through Leticia's analysis, she was able to overcome those obstacles and put him on the road to recovery. What we soon discovered we got so much more than an aide to comfort my dad. In the time we have been engaged with Leticia and her team. There is no limit to what they will endure to maintain a level of exceptional care.

Rushing to the hospital they go (for however long it takes).

Dr. Visits they go (even taking him if that's the only option).

If the need arises that my Dad may need more attentive attention. They will be there above their normal responsibilities without question.

I also want to mention that if Leticia sees something out of the ordinary, she is contacting us and the medical staff.

Her ability to provide proper physical therapy to maintain and reverse the afflictions is remarkable.

Finally, she keeps detailed records of medications and visits to doctors.

In summation, Leticia has become a member of our family who we entrust the utmost responsibility and confidence in taking care of my father. More importantly my father looks

at her as a daughter. Her team never walks away from the day to day chores of taking care my dad even it extends beyond their hours of work.

He is always clean and neat (shave, shower, dressed).

Anyone who would have Leticia caring for a family member, would be hiring two guardian angels

SINCERELY,

KEN ZERRBO